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Another Year of

HOPE

2024-2025
ANNUAL
REPORT

Building on success in times of uncertainty, challenges

Dear Hope Center Champion,

This year, we celebrate stories of hope, measurable successes, and the generosity of donors and volunteers. For more than 30 years, the Hope Center has provided life-sustaining and life-rebuilding programs to those in need, and 2025 was no exception.

We continued to expand opportunities in homelessness services and recovery. The Quantrell Jones Center – our new transitional and veterans housing addition – was completed and will offer personalized services to help veterans and other clients prepare to return to the community.

Our Street Outreach program also grew stronger with the addition of a new Hope Mobile. Its smaller size allows better access to encampments and greater privacy for assessing client needs. This initiative exemplifies our strong partnership with the city, which provides much of the funding for this vital work.

The Hope Center also operates the city's Emergency Shelter, where we maximize city funding by leveraging it with donor contributions. This enables us to go beyond meeting basic needs, offering critical services that help clients stabilize and rebuild.

Meanwhile, our men's and women's recovery programs continue to flourish, by producing life-changing results – helping people find freedom from addiction, leave the streets, and return to the workforce and their families.

As we look ahead, we are deeply grateful for our donors, volunteers, and staff. However, we face challenges: delays in federal grants, rising mental health needs – especially among younger men – and the uncertainty of future funding. These issues emphasize the importance of your continued support.



Jeff CROOK

We remain committed to meeting these challenges with compassion, expertise, and determination. Thank you for being part of this work. Together, *We Help, We Heal, We Give Hope.*

Sincerely,

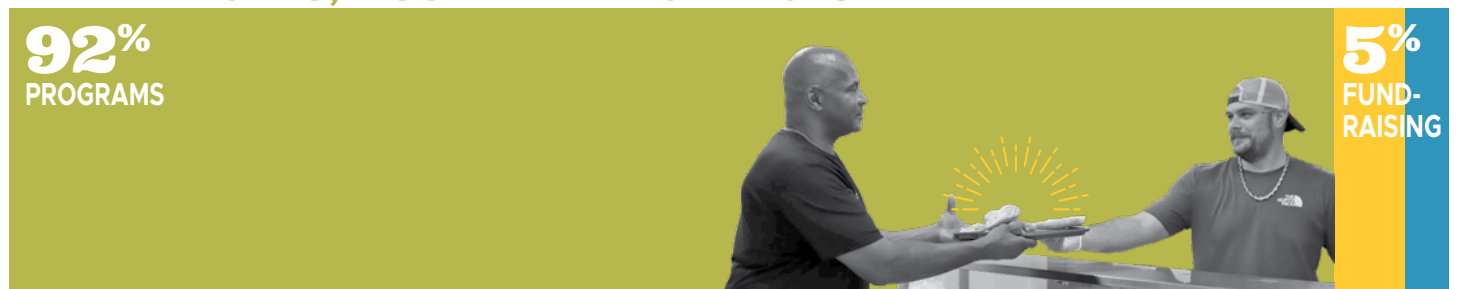
Jeff Crook

REVENUE, FISCAL YEAR 2024-2025



4.5%
MISC.
INCOME
↓

EXPENDITURES, FISCAL YEAR 2024-2025



0.5% ↑
FOUNDATIONS



SCAN FOR LINK TO OUR 990 FORM
(MORE FINANCIAL INFORMATION)

3% ↑
ADMIN.

COMPLETION OF THE QUANTRELL JONES CENTER



The Hope Center proudly completed construction on the Quantrell Jones Center, a new transitional and veterans housing addition to our Emergency Shelter. The facility includes 72 beds – 32 of which are designated specifically for veterans – offering both transitional housing and vital support services.

This addition strengthens the Hope Center's ability to provide safe, dignified living conditions for homeless veterans and others in need. Designed with four-person living units rather than large dormitory-style settings, the Center fosters a more personalized environment where clients can receive individualized services, address the root causes of homelessness, and take meaningful steps toward permanent housing.

Residents benefit from comprehensive services including case management, recovery support, job training, and mental health counseling. These tools empower clients to develop the skills necessary to rebuild their lives and successfully transition back into the community.

The project was made possible through remarkable generosity and collaboration. Rev. Bonnie Quantrell Jones provided a leadership gift of \$1.5 million, sharing:

“At the heart of my life is a belief in showing love and respect to every person,

as Jesus says, ‘Truly I tell you, whatever you did for one of the least of these brothers and sisters, you did for me.’ It has been one of my greatest honors to support the Hope Center as it aids people in healing, growing, and making the necessary changes in their lives to rejoin the broader community.”

In addition, the City of Lexington contributed \$2 million in American Rescue Plan Act (ARPA) funding, and the U.S. Department of Veterans Affairs awarded a \$1.55 million capital grant to support the project.

Clients in the Quantrell Jones Center take on additional responsibility as they work toward independence. This setting serves as the final step before reentering the broader community.

For James Douglas, an Iraqi War veteran who served in the National Guard for more than 30 years, the new Center represents more than just housing. “It’s a dream come true to have a nice, clean, fresh building,” Douglas said. “It’s going to be a nice place – like a home for us.”



REV. BONNIE QUANTRELL JONES

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173,310

 Nights of
Lodging

1,801

 Received
Employment
Services

287,253

 Meals
Served

YOUR GIVING SUPPORTS

& LEADS TO GROWTH


83,619

 Clothing Items
Issued at
Emergency Shelter

4,481

 Total Number
of
Volunteer Hours

4,966

 Number of Services
Provided by
Hope Mobile

 Peer **MENTORING** = Powerful **CHANGE**

Meeting People Where They Are

Every day, the Hope Center's Street Outreach team is on the ground – serving as a voice for those experiencing homelessness and offering a lifeline that can mean survival in the short term and stability in the long term. Beyond providing basic necessities, our outreach team works to change the trajectory of lives by connecting individuals with essential resources that support both mental and physical health.

Thanks to a strong partnership with the City of Lexington, Street Outreach staff help people obtain Social Security or other identification cards, provide transportation to appointments, facilitate access to prescribed medications, assist with disability and veterans' benefits, and connect individuals with social workers and trusted community partners such as Community Action Council, New Vista, New Beginnings, and Lexington Rescue Mission.

This year, the program became even more effective thanks to generous support from the Cravens Family Charitable Fund and James Motor Company, which provided funding for a new Hope Mobile. Smaller and easier to maneuver than the previous vehicle, the new Hope Mobile allows staff to reach encampments more efficiently, hold private conversations with clients, and extend services to more people in need.

The impact has been clear: interactions have increased significantly, with more than 6,000 individuals requesting services and over 7,000 meals distributed. The Hope Mobile now operates five days a week, visiting homeless encampments and providing consistent support at designated church partners, including Calvary Baptist Church, Maxwell Street Presbyterian Church, and Broadway Christian Church. These fixed locations give individuals a reliable place to access meals, resources, and compassionate care.

The Hope Center's Street Outreach is a reminder of what it means to meet people where they are – building trust, offering hope, and helping pave the way toward lasting recovery and stability.

RISE UP.

HEALING Through RECOVERY

Strong and comprehensive recovery programs are at the heart of healing individuals, families, and communities. At the Hope Center, our proven approach combines the guidance of professional staff with the lived experience of peer mentors. Together, they create an environment built on personal responsibility, mutual accountability, and the belief that a drug-free life is possible.

A 2025 study conducted by the University of Kentucky's Center on Drug and Alcohol Research confirms the effectiveness of this model:

- **Substance use:** 91% of men reported illegal drug use at intake, compared to just 7% at a six-month follow-up. For women, usage dropped from 81% to 15%.
 - **Homelessness:** 27% of men were homeless at intake, versus 8% at follow-up. For women, the rate fell from 37% to 9%.
 - **Employment:** 52% of men were employed at least one month before intake, compared to 85% at follow-up. For women, employment increased from 33% to 81%.
- The Hope Center offers both a long-term

residential program and, beginning last year, a 28-day program. Most clients spend at least six months with us, allowing them to address the multiple and interwoven challenges tied to addiction, such as mental illness, trauma, or domestic abuse. This extended time frame helps clients build a strong foundation for recovery and stability.

For others, a shorter program provides an important entry point. Many who begin with 28 days gain clarity, interact with peers who have completed the longer program, and often transition to the extended program when they are ready.

This holistic, multi-pronged approach equips people not only to recover but also to reintegrate into healthy communities with the tools and resilience they need to thrive. By meeting people where they are, the Hope Center helps prevent relapse, rebuilds lives, and reduces the devastating toll of overdose deaths in our community.

Lenny, a graduate of the George Privett Recovery Center for Men, shared his experience:

“When I first came to the Hope Center, I was broken. I was an alcoholic, and my drinking had led me straight into jail. I didn’t see a way out. But the Hope Center gave me a second chance. Through the men’s recovery program, I’ve learned how to live sober, rebuild my life, and believe in myself again. Today, I’m not just surviving – I’m moving forward with hope.”



WE HELP. WE HEAL. WE GIVE HOPE.

THANK YOU TO OUR

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\$100,000+ Donors

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**WE COULDN'T
DO IT
WITHOUT**



**SCAN TO SEE OUR FULL LISTING
OF DONORS AND GRANTORS
FOR FISCAL YEAR 2024-2025**